

DEC 09 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of

Chingwei Peter CHENG and Sang LEE

For: **METHODS AND SYSTEMS FOR
DEFINITION AND CATEGORIZATION
CUSTOMER LIFECYCLE**

Serial No.: 09/607,914

Filed: June 29, 2000

Atty. Docket No.: ORCL5638 (OID-1999-137-01)

) Examiner: Eric T. SHAFFER

) Group Art Unit: 3623

) Confirmation No.: 2945

) Customer No.: 22430

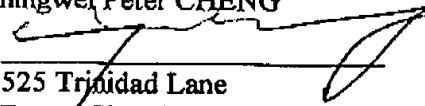
**AFFIDAVIT IN SUPPORT OF
RESPONSE TO RULE 105
REQUIREMENT FOR
INFORMATION OF 10/27/04**Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

I, Peter CHENG and I, Sang LEE, inventors of the subject matter described and claimed in US patent application 09/607,914 filed on June 29, 2000 hereby declare that the lifecycle factor formula described and claimed in this patent application is derived from our own research and was not taken from any known reference within the customer categorization or any other arts.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of affiant: Chingwei Peter CHENG

Affiant's signature: Residence: 525 Trinidad Lane
Foster City, CA 94404

Date: 12-5-04

Full name of affiant: Sang LEE

Affiant's signature: _____

Residence: 1048 Avondale Street
San Jose, CA 95129

Date: _____

Serial No. 09/607,914
Atty. Docket No. ORCL5638

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of
Chingwei Peter CHENG and Sang LEE
For: **METHODS AND SYSTEMS FOR
DEFINITION AND CATEGORIZATION
CUSTOMER LIFECYCLE**
Serial No.: 09/607,914
Filed: June 29, 2000
Atty. Docket No.: ORCL5638 (OID-1999-137-01)

) Examiner: Eric T. SHAFFER

) Group Art Unit: 3623

) Confirmation No.: 2945

) Customer No.: 22430

RECEIVED
CENTRAL FAX CENTER

DEC 09 2004

) **AFFIDAVIT IN SUPPORT OF**
) **RESPONSE TO RULE 105**
) **REQUIREMENT FOR**
) **INFORMATION OF 10/27/04**

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

I, Peter CHENG and I, Sang LEE, inventors of the subject matter described and claimed in US patent application 09/607,914 filed on June 29, 2000 hereby declare that the lifecycle factor formula described and claimed in this patent application is derived from our own research and was not taken from any known reference within the customer categorization or any other arts.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of affiant: Chingwei Peter CHENG

Affiant's signature:

Residence:

790 Edgewater Blvd. #301
Foster City, CA 94404

Date:

Full name of affiant: Sang LEE

Affiant's signature:

Residence:

552 Monterey Road
Pacifica, CA 94044

Date:

1048 AVONDALE ST SW
SAN JOSE, CA 95129

Serial No. 09/607,914
Atty. Docket No. ORCL5638